



## TERMS AND CONDITIONS

### INCLUDED IN THE PRICE

- use of the sauna
- heating, water and electricity
- wood for the fireplace
- use of internet
- end of stay cleaning
- 1 set of bed linen, towels, sauna towels, bathrobes

Not included in the price:

- flights and transfers, ski passes, ski equipment
- catering
- tourist tax – 2.50 CHF per adult (16y+) per night and 1.25 CHF per child (6 to 15y) per night – children under 6 are free

Cancellation of the booking is possible (50 Euro admin fee applies):

- until 8 weeks before the rental period: full refund of rental fee
- 8 weeks or less before the rental period: no refund

**If the renting party is unable to travel to Switzerland due to COVID-19 restrictions or if the owner is unable to rent the property due to COVID-19 restrictions the rental fee will be refunded in full.**

If owner would have to cancel the booking for any reason, the renting party will be refunded the full amount paid for the booking.

The chalet has 10 beds – maximum size of the group: 10 people. If small children are in the group, the maximum size can be 12 with 4 children sharing the double bunk beds.

Alexia is a non-smoking chalet, renting party is kindly requested to comply.

Pets can potentially be allowed in summer subject to discussion and agreement with the owner

Renting party must treat the chalet with care. The heater in the sauna must not be covered with anything – this would create a fire risk that the renting party is liable for. The ashes from the open fire must only be placed in the metal container provided on the balcony – anything else will create a fire risk that the renting party is liable for.

### LEGAL:

The representative of the renting party will assume responsibility for the whole renting party and compliance with the booking terms and conditions of all party members. Should any disputes or queries arise that could not be settled locally with the local agent, they will be between the representative of the renting party and the owner of the property.

The owners and the local agent of the property shall have no liability to you for the death or personal injury to you or any member of your party. You must take all necessary steps to safeguard yourselves and personal property. No liability to you is accepted in respect of damage to or loss of such property.

Should circumstances prevail amounting to Force Majeure (such as but not limited to) threat of war, war, civil unrest, riot, terrorist activity, industrial dispute, nuclear or natural disaster, acts of god, fire or adverse weather conditions or any similar circumstances beyond our control, we accept no liability and will not entertain any claims for compensation.

Upon arrival: every effort is made to ensure that you have an enjoyable time in La Tzoumaz. Therefore, if you have any problems or are unhappy about something we kindly ask you to contact our local agent immediately so we can try to resolve the problem without delay.